

Providing Cannabis-Compliant Payroll & Streamlining People Management with Wurk

Employees: 250 Specs: California | Cultivation | Manufacturing | Distribution

Loudpack operates a purpose-built, pharmaceutical standard cultivation and manufacturing facility in California. Or in other words, a facility that was built from the ground up to create, cultivate, package and distribute some of the highest-quality cannabis products in the world.

Challenges:

- Loudpack's previous payroll vendor did not support the compliant cannabis industry and once discovered, gave Loudpack a small window of time to implement a new solution.
- Lack of financial controls during payroll processing created inaccurate payments and insufficient data.
- Fragmented technology caused frustration as the previous system was unable to integrate with other cannabis-friendly solutions for expense tracking and accounting.
- The clunky, non-user-friendly system created time-consuming processes in onboarding and reporting.

Solution:

Wurk's cannabis-compliant Human Capital Management solution allows Loudpack to provide accurate, reliable pay to their employees via direct deposit. The system ensures Loudpack can quickly access data to respond to audits and scale their business.

Benefits:

- Successful implementation of Wurk's cannabis-compliant solution under an aggressive timeline allowed Loudpack to continue operating seamlessly.
- Comprehensive reporting and expert cannabis tax filing assistance gives leadership detailed insights and peace of mind.
- A network of cannabis-compliant technology partners offers Loudpack a reliable ecosystem of integrated tools to scale their business.
- Wurk's modern user interface, mobile app, and streamlined workflows allow management to effectively access information fast.

In 2020, Loudpack was notified by their mainstream payroll provider that the organization would no longer be supported by their services because of the industry they operate in.

Leadership at Loudpack selected Wurk to not only provide secure, compliant payroll services, but to enable the organization to effectively manage all aspects of their growing workforce. Previously, administrative tasks related to reporting, onboarding and employee engagement were sluggish and tedious. With the Wurk solution, Loudpack recognized the benefits of a user-friendly, comprehensive system to support their workforce strategies.

Efficient, supportive onboarding process

Even with an aggressive timeline for implementation, Wurk was able to provide whiteglove service to Loudpack in order to ensure they could quickly pay their employees and migrate systems with ease.

"I am truly impressed by Wurk's ability to onboard and launch our system with minimal hiccups," said Eva Abucay, Controller at Loudpack. "We appreciate their dedication to achieving success even under an accelerated timeline."

Compliant, accurate payroll & reporting



Cannabis-compliant payroll combined with real-time visibility into and detailed reporting on all workforce information significantly improved processes and reduced errors for management.

"Through detailed analysis, the finance team is able to provide the appropriate approvals before submitting payroll," said Eva. "I can quickly identify payroll inflation, calculation errors, and more. Wurk can help me control these costs with their user-friendly reports. Our auditors will want to see various reports – I feel confident in our ability to deliver the data needed."

One user-friendly system for managers and employees

On-demand, mobile-friendly access to schedules, accrual balances, and pay statements at any time and location benefits the entire workforce at Loudpack. The all-in-one solution means that important files are easily accessed and eliminates the need for duplicate data entry.

"The robust, paperless platform has been beneficial in my day-to-day processes," said Iris Rendon Alvarado, HR Manager at Loudpack. "We no longer have separate binders full of I9s and W4s. I can quickly send out forms to employees and they can access their information, eliminating the need for them to ask for help from HR."

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