



würk



QUALITY
ROOTS

How Switching to Würk's Solutions Empowers Business Scalability and Confidence

EXECUTIVE SUMMARY

Quality Roots, a rapidly expanding Michigan-based company, struggled with payroll and HR inefficiencies before partnering with Würk. Their previous provider created significant challenges, including payroll tax errors, delayed filings, complicated onboarding, inadequate responsive support, and time-consuming payroll processes.

By implementing Würk's comprehensive payroll and HR platform, Quality Roots eliminated compliance risks, gained responsive support, streamlined onboarding, and improved payroll accuracy. Today, the company benefits from time savings, reduced administrative burden, and a scalable solution that supports their long-term growth.

BUSINESS CHALLENGES

Quality Roots had been relying on their previous payroll provider to manage payroll taxes, onboarding, and employee transfers, but mounting issues made day-to-day operations increasingly difficult. What were their biggest challenges?

1. **Payroll taxes** were not filed or paid on time, leading to financial penalties and compliance risks
2. **Onboarding errors** required manual corrections, slowing down new hire processing and increasing the administrative burden
3. **Support** was unresponsive and siloed, making it difficult to resolve payroll and tax issues efficiently

QUICK FACTS

Company
Quality Roots

Headquarters
Birmingham, Michigan

Employees
201-500

Contributor
Jonathan Auri, HR Director

Client Since
2024

Products

- Payroll
- PTO Accruals
- Time & Labor Management
- Time Clocks
- HR
- Custom Onboarding
- Leave Management
- Manager Self Service

50% Reduction
in Payroll Processing Time

80% Reduction
in Payroll Errors

50+ Hours Saved
on New Hire Onboarding
Since Implementing Würk

“

Würk has completely transformed our payroll and HR processes at Quality Roots. Their platform saves us significant time, ensures compliance, and gives us the confidence to scale our business without worrying about payroll errors or tax issues.

”

JONATHAN AURI
HR DIRECTOR

Despite repeated efforts to address these problems, issues persisted, and the company continued to lose valuable time, had compliance anxiety, and experienced financial strain. Quality Roots needed a solution that would streamline payroll, enhance support, and facilitate growth without recurring operational headaches.

SOLUTION

Switching to Würk transformed Quality Roots' payroll and HR operations. They were able to leave behind endless payroll headaches and discovered a partner who helped navigate the challenges of a fast-growing, multi-entity business. Now payroll taxes are filed automatically and accurately, onboarding is a breeze, and employee transfers happen in seconds, not days. The support team is lightning-fast, knowledgeable, and always ready to help, so problems get solved before they become crises.

With Würk's industry expertise and multi-state compliance, Quality Roots finally had the confidence to double its entities and the freedom to focus on growth instead of putting out fires. For any business ready to leave payroll pain behind, Würk isn't just a provider; they're a partner in your success.

"The previous payroll provider would often file our taxes late or sometimes not at all, making Quality Roots responsible for unforeseen fees and filings. Since switching to Würk, they have saved us from costly penalties and interest fees!"- Jonathan

IMPACT & RESULTS

The decision to switch payroll providers didn't just solve an immediate need; it provided a reliable, scalable advantage.



**50%
Reduction
in Payroll
Processing
Time**



**80%
Reduction
in Payroll
Errors**



**50+ Hours Saved
on New Hire
Onboarding Since
Implementing
Würk**